



Break Through Advisers



Biography For

Diana L. Pack

Mrs. Pack has over 20 years of experience as a Business Analyst with expertise in data analysis and end user support as well as substantial experience with the Ellucian Colleague Student Information System, Power BI Dashboard creation, modification and maintenance, and developing customized procedures.

Over her career, she has demonstrated strong hands-on experience with SAP BusinessObjects including report writing, Universe Designer updates, and system administration tasks in the Central Management Console (CMC) in addition to expertise in various reporting tools, SQL, Unidata databases, and Microsoft 365 Applications, including Excel, Word, and PowerPoint.

Mrs. Pack possesses a strong ability to serve as a liaison between end users and IT teams to deliver effective solutions which translates exceptionally into her ability to ensure BTA maintains the highest levels of support to the firms we work with. BTA is dedicated to the success of those who hire us to guide them to a higher peak and Mrs. Pack plays a critical role ensuring this success.

Prior to joining Break Through Advisers, Mrs. Pack built an extensive resume. Experiences ranging from auditor, assistant control to database support manager, programming, data extraction, custom report creation, and project management skills enable BTA to offer a broad range of services.

In her spare time, Mrs. Pack enjoys spending time with her grandchild and traveling with her family.

Mrs. Pack received her BBA in Computer Information Systems from Walsh College of Accountancy and Business Administration in Troy, Michigan, and an AA in Data Processing from St. Clair County Community College. Mrs. Pack holds certifications in Querying Microsoft SQL Server, IT Security, Leadership and Management and Project Management.